

News.

SPRING EDITION | 2018

Commitment. Pride. Independence.

Vasey.

Introducing the new Vasey identity; a true reflection of the people and philosophies behind our organisation.

A message from the CEO.

Welcome to the first edition of our new look quarterly newsletter. In addition to our regular village meetings, this will be a way of keeping everyone interested in all things Vasey informed and up to date. I encourage residents to be involved in the newsletter by sharing articles, poems, photos and words of wisdom. I recommend the interesting article on the history of Wurley Court written by our resident historian, Ian Adair.

For those unable to attend the launch at our Annual General Meeting, you will now notice that we have updated our logo. The Vasey name remains, of course, but we have given it a bit of a polish and a freshen up. There is a short video on our website at www.vasey.com.au relating the story behind the logo.

To go along with the new logo, we have now commenced operating from our new head office at Rhodes. Staff are enjoying the light and modern office environment without being surrounded by the construction noise of George Street in the CBD.

I encourage you to call in and visit us at Suite 10G, Level 10, Rhodes Waterside Shopping Centre, 1 Rider Boulevard, Rhodes - just a short walk from the Rhodes station. Phone numbers and email addresses remain unchanged.

As you will be aware we have a number of new staff at Vasey. To assist with identifying who is who and what people do, we have included a profile of each staff member and their roles on page 3.

I'd like to leave you with a quote from Major General George Vasey to his wife Jessie Vasey (our founder) on the eve of his March 1945 return flight from Australia to Papua New Guinea, which ultimately crashed, killing all on board.

"Now don't forget, look after the war widows because the bloody government won't."

Words that still ring true today and remind us all of why we do what we do.

Thanks,
Graham

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Chairman.

Welcome to the September 2018 Vasey Newsletter. It has been some time since we suspended this form of information update, but we have been communicating often, and I think well, with our village residents using direct meetings and through staff visits. During the past year Vasey has undergone significant change.

In December 2017 we had a change of leadership with Graham Hooper brought on-board as our CEO. There has been a similar change in management staff with an almost completely new set of personalities now in place. This management change is for the good as it ushers in new ideas and a fresh approach to how interaction with residents occurs. We have also taken the opportunity to slightly restructure and have introduced an Operations Manager role (Ms Shane Nisha) and redesignated another role to arrange social activities for residents (Ms Kelsey Foy). This emphasis is being driven by the Boards direction to introduce better service to our residents so that we cater for improved community engagement and individual wellness.

In terms of our longer-term village modernisation aim, the “Parkview” village at Waitara has been demolished and the final Development Application is with Hornsby Shire Council. Dependant on approvals and final feasibility testing, we are planning to commence construction of a new 117 apartment (1, 2 and 3-bedroom apartments), 12 story village in the first quarter of 2019. This village will be known as the Kokoda Residences to recognise Major General George Vasey’s leadership role in the Papua New Guinea Campaigns.

In concluding, while we are working hard to build Kokoda Residences and provide more in terms of community activity for our residents, our day-to-day priority remains the management of the existing villages and the provision of safe, secure and well-maintained accommodation for all of our residents.

History of Wurley Court.



Wurley 1903



Wurley with Jazz Verandah Circa 1924

The house at the centre of the property known as Wurley Court was built in 1903 for William Archibald Windeyer, a solicitor and prominent member of Hunters Hill society. He was an alderman for 23 years and elected mayor on several occasions.

Around the time of Federation, it was fashionable to give a house an aboriginal name. Windeyer gave his 5-bedroom house, with drawing, sitting and dining rooms and two maids’ bedrooms the humble name of Wurley, meaning a shelter. It became Wurley Court when the Vasey Housing Association acquired the property.

Renovations were made to the house in 1908 and a dance room or ‘jazz veranda’ was added in 1924. The property features beautiful gardens, which the residents help to maintain. The home is heritage listed. A footpath plaque attests to the importance of this property in the history of Hunters Hill.

Ian Adair.



2018 AGM.

The 2018 AGM was held on the 17th of July in the Castlereagh Club Hotel at 4pm. The AGM was attended by Directors, Members, invited guests and also some residents who wanted to attend. Keith Schollum and Graham Hooper both spoke very well about topics such as the Waitara project and the Vasey re-branding. Graham also spoke briefly about all the new staff who have come on board. Once the formal part of the meeting had concluded guests enjoyed some hot and cold canapes along with some drinks while they mingled and chatted to each other. A lovely evening was had by all who attended, and we hope to see even more in attendance next year.

National Resident’s Survey.

This September we will be participating in the annual National Resident’s Survey. Surveying over 80,000 village residents, this survey is extremely valuable and will replace our in-house quarterly survey. It is important for us to have as many residents as possible complete the survey to allow us to continue to improve life at our villages.

The survey can be completed online by using a desktop computer, tablet or mobile phone, including a friend or family member’s. Vasey staff will also be setting up a computer in each of the village community rooms for residents to use.

For more information or guidance please contact Shane on 9299 3951 or operations@vasey.com.au

Meet the Team.



Graham Hooper, Chief Executive Officer

Manages the entire operation, makes major corporate decisions, manages the company's overall resources and operations, and communicates with the board of directors, management team, and corporate operations team.

Email: ceo@vasey.com.au

Shane Nisha, Operations Manager

Responsible for all aspects of sales, marketing and occupancy levels of the existing villages. Shane looks after village operations including facilities maintenance, community services and community development.

Email: operations@vasey.com.au



Bob Bu, Finance Manager

Responsible for the production, review and management of financial reports, budgets, accounts payable, accounts receivable and expenses. From these reports, Bob develops long-term business plans and strategies to minimise risk.

Email: finance@vasey.com.au

Nancy Stjepanovic, Resident Services Manager

Responsible for assisting residents and providing access to short-term or ongoing home care and community services to maintain resident independence and quality of life. Nancy deals with concerns raised by residents and offers support with conflict resolution.

Email: residents@vasey.com.au



Graham Welch, Maintenance Manager

Attends to the day to day maintenance across all villages, ensuring that all issues are recorded within Vasey's database system, including follow up action as required. Graham assists in the implementation of continuous improvement measures within our villages. He is responsible for ensuring that Work Health and Safety policies and procedures are adhered to at all times.

Email: maintenance@vasey.com.au

Kelsey Foy, Social Support Coordinator

Responsible for the development and delivery of programs that provide a range of social support and activity options for residents. Kelsey helps maintain and enhance the physical, emotional and social well-being and independence of village residents based on their individual needs and interests.

Email: support@vasey.com.au



Akanksha Jain, Office Manager

Responsible for organising and coordinating administration duties and office procedures. Akanksha helps create and maintain a pleasant work environment, ensuring high levels of organisational effectiveness, communication, safety and providing general administrative support.

Email: admin@vasey.com.au

Kelsey's Corner.

Through September and the coming months my aim is to have a few days out/activities planned in each village. Whether it's an activity in the common room or a day out to a nice beach area as the weather becomes warmer. I will aim to have days out at a minimum cost but there will be some transportation costs involved (bus costs). If anyone has a favourite beach or spot in Sydney they would like us to visit feel free to make suggestions.

We also want to give residents an opportunity to show off their creative talents. Each issue we'll be asking for residents to send in a short story, a poem, a photo they took or painted, a clean joke or even a riddle. We will then publish one or two depending on the amount we receive and also write a short piece on the creator behind it. So, get your creative shoes on and either email your entry to support@vasey.com.au or pop it into the admin box.

Good luck!

Kelsey Foy
Social Support Coordinator

A note from Nancy.

Welcome to the Spring edition of our newsletter!

I would like to take this opportunity to thank all residents for their patience and understanding during the organisational changes in 2018.

We are also working with residents across all villages to implement new social and activity programs to improve or maintain your independence and quality of life. And, if you need a little extra help with house cleaning, home modifications and aids, or medication administration to improve your health and wellbeing, we can help you access the services of your choice. These services can be short-term or ongoing, subsidised or user-pays.

Please feel free to contact me during office hours if you require any further information and assistance with supports.

Nancy Stjepanovic
Residents Services Manager

Competition.

With every edition of the newsletter Vasey will be running a different competition for residents to enter. There will be some amazing prizes up for grabs.

This editions competition will be “Name our Newsletter”.

Sydney has “The Herald” and Melbourne has “The Age” so what could we call our wonderful newsletter. There are two Gold Class cinema tickets to win for the resident who gives us the best name!

To enter either email Kelsey support@vasey.com.au or pop a note with your entry and contact details into the admin box.



Kokoda Residences.



Your time. Your place.

We understand the importance of the right place at the right time.

It's why we dedicated our new development to a defining place in Australia's time: Kokoda Residences.

As a resident in a Vasey property, we felt you would like to be amongst the first to hear the story of this magnificent new showpiece in Waitara and home of the North Shore's most exciting retirement living.

The new Kokoda Residences is an apartment group under construction in a quiet residential street in Waitara.

It will be quite striking architecturally and quickly become home and a haven for those who choose to live there.

Modern, spacious, light-filled apartments built above and around a large communal area with space

for visiting families and friends. This area will have a residents' lounge and bar, a kitchen and dining area, gym, cinema, library and craft rooms.

Magnificent landscaped gardens will surround you with quiet nooks to relax with special people or that must-read book.

Although this project is in its infancy, we know that quality retirement apartments in this area are highly sought after so if you, or someone you know, is interested in Kokoda Residences, we urge you to get in touch with us at

www.kokodaresidences.com.au



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Rhodes Waterside Shopping Centre
1 Rider Boulevard, Rhodes NSW 2138

P 02 9299 3951
E info@vasey.com.au

vasey.com.au

Upcoming Resident Meetings.

Vasey residents' and their relatives are encouraged to attend regular resident meetings to discuss items relating to those living in the villages. Participating in these meetings, will give you the opportunity to provide feedback on the care and services we provide and having your say on various aspects of management of your facility to enhance your quality of life.

So please join us for a chat over a cuppa on the following dates.

Epping.

26th September 2018 at 10.30am
5th December 2018 at 10.30am
6th February 2019 at 10.30am
10th April 2019 at 10.30am
12th June 2019 at 10.30am

Maroubra.

26th September 2018 at 2.30pm
5th December 2018 at 2.30pm
6th February 2019 at 2.30pm
10th April 2019 at 2.30pm
12th June 2019 at 2.30pm

Lane Cove.

3rd October 2018 at 10.30am
12th December 2018 at 10.30am
13th February 2019 at 10.30am
17th April 2019 at 10.30am
19th June 2019 at 10.30am

Hunters Hill.

3rd October 2018 at 2.30pm
12th December 2018 at 2.30pm
13th February 2019 at 2.30pm
17th April 2019 at 2.30pm
19th June 2019 at 2.30pm